

Instructions for BYO ADSL Router/Modems

Please Note: The following instructions are based on Ethernet connection

A. Network Configuration

To begin, your PC needs to receive a private IP address from the router. Most ADSL routers have DHCP enabled by default that will take care of this.

To ensure your Network Card is ready for this please follow the following steps:

1. Click on **Start -> Settings ->Control Panel -> Network Connections**
2. Find your Network Card then right click on this and select **Properties**
3. Double click on **Internet Protocol TCP/IP**
4. Ensure **“Obtain an IP address automatically”** is selected
5. Ensure **“Obtain DNS server address automatically”** is selected
6. Click on OK

B. 2. Restore: The Router/Modem to Factory Defaults

Note: by doing this step you will be deleting any custom settings in your Modem/Router which may include wireless setup, port forwarding etc. You can change the configuration of your router to PPPoE without restoring the router to factory defaults in which case please skip this step and proceed from step C, however if you experience Internet problems after completing the setup, we recommend you do perform step B then proceed from step C

1. Make sure your router is powered on and connected to your PC via Ethernet
2. Use a paper clip to depress the reset button at the back of your router for 10 seconds and release. At this point the reset is in progress. Please do not power off the unit
3. When the indicator lights return steady, the reset is complete. Your router is now at factory defaults

C. Re-configure The Router In Layer2 PPPoE

Log into your router's web interface and please ensure you use the following settings if/when asked:

1. Connection Type/Encapsulation: PPPoE
2. VPI: 8
3. VCI: 35
4. Security Protocol: AUTO
5. NAT: enabled
6. Modulation
7. **For ADSL customers – G.dmt**
8. **For ADSL2+ customers – Multimode or ADSL2+**
9. User name:
10. **username**@evision.net.au
11. (e.g. johnsmith@evision.net.au)
12. Password: Your Password provided to you by E-Vision

D. Save Settings and Reboot the Modem/Router.

Support Information

For any installation, configuration or billing enquiries please call: **1300 309 540**

Or email your queries to **support@e-vision.com.au**

Or visit **www.evision.com.au**.